

Our ambition is to ensure every school in England and Wales has excellent governance, which drives improved outcomes for all children and young people. We want to help as many schools and volunteers as possible – but we can only do this with support from the schools and trusts we work with.

We have set standards and timescales that you agree to by registering a vacancy with us. This is to ensure we work together effectively and show our volunteers that their applications are valued.

We agree:

- To provide details of volunteers' skills and experience, to allow you to consider applications.
- At the point of identifying a volunteer/vacancy match, to share the volunteer's contact details with you.
- To communicate with you in a polite and respectful manner.
- Your vacancy will be registered with us for 12 months.

To note, we wait for a specific match with a school before sharing volunteer contact details, to safeguard the experience of our volunteers. Volunteers who are progressing with one school are usually not contacted regarding additional schools unless the volunteer is looking for multiple roles, making the process smoother for everyone involved.

You agree, that within a timescale of two term-time weeks (unless by separate agreement), you will:

- Advise your Governors for Schools contact if a volunteer's application is of interest.
- Advise your Governors for Schools contact if you're not interested in moving forward with a volunteer, so we're then able to find another opportunity for the volunteer. Volunteers usually only have one opportunity shared with them at a time, so your prompt response is vital to keep the volunteer motivated to support another school.
- That upon receiving a volunteer's contact details, you will communicate with them directly and advise them of the timescale within which their application will progress.
- Keep in regular communication with Governors for Schools once we have shared volunteer details with you, including responding to requests for updates.

Where any of the above will not be possible, please discuss with your contact at Governors for Schools to agree an alternative where volunteers will still be communicated with in a timely manner.

We also ask:

- That you communicate with the team at Governors for Schools, and our volunteers in a polite and respectful manner.
- Where a volunteer's application is not of interest, you provide constructive feedback to the volunteer or to your Governors for Schools contact.
- If your requirements change or if your vacancy is no longer available, please get in touch. We can then update or pause our search for suitable volunteers.