## Terms of our service

Our ambition is to ensure every school in England and Wales has excellent governance, which drives improved outcomes for all children and young people. We want to help as many schools and volunteers as possible – but we can only do this with support from the schools and trusts we work with.

To help us deliver the high level of service we hold ourselves to, we ask that when registering your vacancy, you agree to our terms of service. In the case of all of the below, the expected timescale is within two term-time weeks.

## You agree:

- To advise us if a volunteer's application is of interest.
- To advise us if you're not interested in moving forward with a volunteer so we're then able to find another opportunity for the volunteer.
- That upon receiving a volunteer's contact details, you will communicate with them directly and advise them of the timescale within which their application will progress.
- To keep in regular communication with Governors for Schools once we have shared volunteer details with you, including responding to requests for updates.
- To only place volunteers in a school governor role, with responsibility sitting at the local level e.g. local governing board.
- If your requirements change or if your vacancy is no longer available, to let us know. We can then update or pause our search for suitable volunteers.

In instances where the above is not followed, we may withdraw your vacancy/ vacancies and limit access to our services.

## Our agreed fair usage policy

Governors for Schools is an education charity with the mission to build exceptional boards. We want to support as many state-funded schools as possible and are able to do this through a range of funding including income from schools, trusts and corporate partners. However, our resources are not infinite. In order to support as many schools as possible, we need to limit the level of service we can provide without charge.

Our fair usage policy therefore means that any individual school can have up to two vacancies registered for our free service at a time.

For a multi academy trust, the number of active vacancies registered at trust level should not exceed the total number of schools in the trust.

Additional vacancies can be registered through our Enhanced Recruitment Service, and any vacancies registered through this service will be prioritised.

